



PLEASE COMPLETE AND RETURN TO OUR OFFICES

Client Name: _____ **Client ID:** _____

Delivery Address: _____

Best contact Telephone No. : _____ **Alternative Telephone No:** _____

Email address. : _____

What type of property are we delivering to (e.g. House, Bungalow, Apartment etc)? _____

If delivery is to an Apartment or Flat, is it on the ground floor? YES NO If NO, on what floor is it? _____

If delivery is to an Apartment or Flat, is there a lift we can use? YES NO

Is there good access at your address? YES NO (If no, please supply details below)

Are we able to park within 65 feet / 20 metres of the property? YES NO If NO, how far away? _____

Are there weight restrictions en route to the delivery? YES NO Our truck weighs 38 tonnes.

Is the delivery address on a one way street? YES NO If YES:-

a) On which side of the street is the property located? LEFT RIGHT

b) On which side of the street is parking available? LEFT RIGHT

PLEASE NOTE:
The side doors open on the left side only and we are unable to unload into the road.

Do you have photos of the property? YES NO If YES, please attach to your email when returning this form.

Furniture unpack/removal of debris required - day of delivery only? (not available for Baggage) YES NO

Parking restrictions at your residence (if any): _____

If parking permits or dispensations are required, you will need to make the necessary arrangements.

Any other information that will assist us with your delivery: _____

Please note that the vehicle delivering to you weighs up to 38 tonnes and is approximately 19 metres long (63 feet), 3 metres wide (10 feet), 4 metres high (14 feet), so sufficient space at the delivery address must be available. If our vehicle is unable to approach your property, a shuttle van may be required to move your effects from our removal vehicle to your property. This can be provided by you in order to reduce additional costs. If you believe this to be a problem, please contact our office as soon as possible. If we are unable to get access to the property we will deliver to the nearest storage depot or return the shipment to our depot at your cost.

A copy of Simpsons Removals trading terms and conditions was attached to the email containing this form, and by signing this document you are accepting that your delivery will be made in accordance with those terms and conditions.

Sign: _____ **Date:** _____